



"**ARE YOU O.K.?**" is a telephone assurance program offered by the Biloxi Police Department. This free service is offered to any citizen of Biloxi, who requests a daily telephone safety check. This could include, but is not limited to, older adults or handicapped or homebound persons of any age.

If you live alone or are homebound, are a senior citizen (55 or older) this program offers you peace of mind that someone will be aware that you may occasionally need assistance. Although you may have friends and family occasionally checking up on you, R.U.O.K. is a reliable and consistent program that calls on you daily.

HOW THE SERVICE WORKS:

You select the time you want to be called based on your lifestyle. An automated program from the Biloxi Police Department will call you at approximately the same time every day. The program will prompt you to reply with a particular response.

If no response or incorrect response is made, a police officer will be sent to your residence to check on your well-being. Officer will attempt to contact you at home. If no contact is made, officers will **force entry** to insure you are safe. The service may be subject to suspension/cancellation after three (3) false attempted contacts incidents.

If your phone is busy or there is no answer, the Program will call back two more times. If the line stays busy or there is still no answer, a police officer will be sent to your residence to check on your well-being.

TO REGISTER FOR THE PROGRAM

Complete and return the attached application to the:

Biloxi Police Department

Community Relations

170 Porter Avenue

Biloxi, MS 39530

228-385-3033.

KEEP THIS PAGE FOR FURTHER REFERENCE

POLICIES:

In order to avoid false alarms you will be required to call the Biloxi Police Department Communication Center in advance of your scheduled call if you will be unavailable to answer the phone. The R.U.O.K. service may be subject to suspension/cancellation after three (3) false alarms. Remember, the police department must provide other services and is dependent on your cooperation.

If it has been 30 minutes or longer since your scheduled call and you have not received one, please call the Communications Center and advise them that you did not receive your call. The Center's number is 228-392-0461. We strive to obtain 100% of our calls but during heavy call volumes, disasters, or equipment failures they may be missed or delayed.

CHANGE OF INFORMATION

For the Service to be most effective the information that the Police Department has on file for you must be complete, current and valid. Contact the Community Relations Department any time there is any change in your information; address, phone number, contact information, etc.

You will also receive periodic calls from the Community Relations Department to update your information.

STOPPING SERVICE TEMPORARILY

To temporarily stop the daily safety check you may call the Biloxi Police Department Community Relations at (288) 392-0641, Monday through Friday or the Communications Center, Saturday and Sunday. You would need to give at least 24 hours in advance notice. This will ensure that there will be no false "ALERTS". **It is imperative that call-outs are prevented!**

CANCELLATION OF SERVICE

For Cancellations please call or write the Community Relations Department

Police Chief
John B. Miller



170 Porter Avenue
P. O. Drawer 1904
Biloxi, Mississippi 39533
Office: 228.435.6100
Fax: 228.374.1922
www.biloxi.ms.us

WAIVER OF LIABILITY

R.U.O.K. PROGRAM

I, _____, hereby voluntarily agree to accept the terms of this agreement for participation in the R.U.O.K. computer program in Biloxi, Mississippi. I agree to release and hold harmless the City of Biloxi; Biloxi Police Department and Biloxi Fire Department, and any and all other participating agencies and/or its agents or employees from any and all liability for any acts or omissions resulting from participating in this program. This release of liability and agreement given by me shall apply to any right of action that might accrue to my heirs and personal representatives. Participation will be based on the decision of the Commander of the Communications Division of the Biloxi Police Department, and the status of the system at the time of the request.

The user candidate agrees to furnish personal history information of a confidential nature, which will be kept on file in the Communications Center of the Biloxi Police Department. No release of information will take place except to on duty public safety personnel in the performance of their assigned duties.

The user candidate agrees to incur the cost of owning and operating a telephone in their residence and additionally agrees to furnish access keys to two parties of the candidate's choice. This information will be kept on file at the Biloxi Police Department.

The user candidate agrees to notify the Biloxi Police Department's Communications Division in the event that the candidate will be unavailable for the predesignated telephone call from the system.

Signature of Candidate

Date

Signature of Witness

Date



Subscriber Information Form

Name _____
Address _____ Zip _____
Telephone _____
Email (if available) _____

Doctor & Clergy

Doctor _____ Phone _____
Clergy _____ Phone _____

In Case of Emergency, Notify

Name _____ Phone _____
Address _____
City/State/Zip _____
Relationship _____
Name _____ Phone _____
Address _____
City/State/Zip _____
Relationship _____

NEXT OF KIN

Name _____ Phone _____
Address _____
City/State/Zip _____
Relationship _____

KEY HOLDERS INFORMATION

Please list any individuals with a key to your home that the Police Officer(s) can contact in case of emergency.

Name _____ Phone _____

Address _____

PETS/CO-RESIDENTS

_____ Pets (if yes, please give a brief description)

_____ Live Alone (if no, please list all co-residents/ages)

PHYSICAL IMPAIRMENTS

_____ Able to Walk unassisted
If no Wheelchair _____ Walkers _____ Other _____

_____ Difficulty Hearing

_____ Other _____

File of Life (listing of medical conditions and medications) easily accessible to first responders

Location _____

Doctor _____ Phone _____

Hospital _____ Phone _____

Additional Comments

Biloxi Police Department
Community Relations
170 Porter Avenue
Biloxi, MS 39530
228-385-3033