## CITY OF BILOXI AGENDA ITEM FACT SHEET

**FACT SHEET** 5 E Item No.: Council Meeting Date: June 13, 2017 ITEM TITLE: **RESOLUTION** Mayor Andrew "FoFo" Gilich INTRODUCED BY: CONTACT PERSON: E. Michael Leonard, CAO Peter Abide, City Attorney **SUMMARY EXPLANATION:** Resolution authorizing entry into agreement with Xpress-Pay and Newtek Merchant Solutions for the acceptance of credit and debit cards by the City of Biloxi Resolution V Ordinance Public Hearing Routine Agenda **Exhibits for Review** Minutes\_\_\_\_\_ Plans/Maps\_\_\_\_ Deed\_\_\_\_ Lease \_\_\_\_ Other (Specify): Exhibit "A" Submittal Authorization: Council President \_\_\_\_\_ Mayor \_\_\_\_ STAFF RECOMMENDATION: Staff recommends approval COUNCIL ACTION: Motion By: \_\_\_\_\_ Second By: \_\_\_\_ Vote: Councilmember <u>Yes No Other</u> Councilmember Yes No Other Lawrence **Tisdale** Gines Glavan Newman **Fayard** Deming **ACTION TAKEN:** 

pa/km061317acon

## Resolution No.

## RESOLUTION AUTHORIZING ENTRY INTO AGREEMENT WITH XPRESS-PAY AND NEWTEK MERCHANT SOLUTIONS FOR THE ACCEPTANCE OF CREDIT AND DEBIT CARDS BY THE CITY OF BILOXI

WHEREAS, various departments of the City of Biloxi routinely provide billable services such as water/sewer/trash services, permits, business licenses, Community Center and Natatorium passes, summer playground fees, and other services or goods; and

WHEREAS, the gift shops located in the Biloxi Visitors Center and the Mardi Gras Museum sell merchandise; and

WHEREAS, the City of Biloxi accepts credit and debit cards for these services in accordance with the guidelines set forth by the Mississippi State Auditor's Office; and

WHEREAS, the City of Biloxi uses Xpress-pay, a division of Systems East, as a portal to accept said payments; and

WHEREAS, Xpress-pay is changing service providers, which requires a Service Agreement between Newtek Merchant Solutions and the City of Biloxi; and

WHEREAS, the new Service Agreement will lower the transaction fee that is passed to our customers for the convenience of using a credit card; and

WHEREAS, the Service Agreement with Newtek Merchant Solutions will meet the guidelines established by the Mississippi State Auditor's Office for the acceptance of credit and debit cards; and

WHEREAS, it is in the best interests of the City of Biloxi and its citizens that the City of Biloxi have the ability to accept credit and debit cards as payment for water/sewer/trash services, permits, business licenses, Community Center and

Natatorium passes, summer playground fees, merchandise sold in City gift shops, and other services or goods for which credit and debit cards can be accepted as payment; and

WHEREAS, Xpress-pay through Newtek Merchant Solutions is regularly in the business of providing services for the acceptance and processing of credit and debit cards; and

WHEREAS, in accordance with the Newtek Merchant Solutions Application and Fee Schedule, attached hereto as Exhibit "A," Xpress-pay will continue to provide services enabling the City of Biloxi to accept and process debit and credit cards as payment; and

WHEREAS, as detailed in the "Fee Schedule" of Exhibit "A," all debit and credit card service charges will be borne by the card holder, not the City.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF BILOXI, MISSISSIPPI, THAT:

Section 1: The findings, conclusions and statements of fact contained in the preambles are hereby adopted and ratified.

Section 2: The Mayor is hereby authorized and directed to execute, in the name and on behalf of the City, Merchant Processing Agreement Application and Fee Schedule, attached hereto as Exhibit "A."

Section 3: This resolution shall take effect and be in force from and after adoption.



Referral ID #		Partner #1
Rep ID#	4165	Partner #2
Agency #	3545	Portner #2

MERCOLLAND TO THE STATE OF THE	ge 1 of 4		
Business Name (Doing Business As):  Corporate Name (also used for Headquarters information):			
Business Address (please use correct USPS format): Corporate Address (if different than business address using correct USPS format):	Corporate Address (if different than business address using correct USPS format):		
Po Box 429         City:       State:       Zip:       State:       Zip:         BILOXI       M5       39533       City:       State:       Zip:			
Location Phone: Location Fax: Contact Name:			
Business Email: Contact Phone: ext.			
Website Address: Contact Fax/Email:			
Phone number to appear on Send Monthly Merchant Statements To: ardholder statement: Business Address Corporate Address			
OWNERS/PARTNERS/OFFICERS			
1) Name: Title: Equity/Ownership:			
Date of Birth: Social Security #: Home Phone:			
Home Address: City: State: Zip:			
2) Name: Title: Equity/Ownership:			
Date of Birth: Social Security #: Home Phone:			
Home Address: City: State: Zip:			
MERCHANT PROFILE  Visa/Mastercard/Discover Network/American Express INFORMA	TION		
Type of Ownership: MERCHANT TYPE VISA/MC/DISC Network/American Express SALES P	ROFILE		
Sole Proprietor Partnership C Corp S Corp LLC Non Profit Retail Outlet Restaurant/Food Credit Cards Swiped	%		
Other currently/previously owned businesses:  Quick Serve Credit Cards Keyed with Imprint	%		
Mail/Telephone Order Only  Mail Order Telephone  Credit Cards Keyed via	%		
Name (as it appears on your business tax return):  Petroleum  Credit Cards Keyed	%		
Federal Tax ID Number (as it appears on your business tax return):    Voice Capture			
NOTE: Failure to provide accurate information may result in a withholding of merchant funding per IRS regulations. (See Part III, Section A.4 of your Program Guide for further information.)			
Do you currently accept VISA/MasterCard/Discover Network/American Express? Yes No If yes, you must submit the 3 most current months statements.			
Seasonal Business? Yes No If yes, list months:			
Do you use any Third Party or software to store, process, or transmit cardholder data? Yes No If yes, give names: Xpress-Pay.com			
IATA/ARC:(MCC 4722 Only)	- 1		
SIC/MCC: Describe Products/Services Sold:			
(SIC/MCC for internal use only) Methods of Marketing: Newspaper/Magazine Internet Television/Radio Direct Mail, Brochure & Catalog Outgoing Telemarketing  Special Processing Addendum Required For This Section For All Merchants Processing With 50% Or More Keyed Volume	ng Sales		
OTHER MERCHANT NUMBERS  Accept all MasterCard, Visa, Discover Network & American Express Trans	4:		
NEW SERVICES   EXISTING (presumed, unless any selections below are checked)	actions		
Check Service         Check Service #         MasterCard         Visa           □ Check Service         □ MC Credit Trans         □ Visa Credit Trans			
WEX Account			
□ Voyager Account Gift Card # □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □			
Other American Express Credit Trans Disc.Credit Trans			
Pass Through SE# Disc. Non-PIN Debit Trans  Other # See section 1.9 of the Program Guide for details regarding limited accept.	ance		
——————————————————————————————————————	arioe.		
MONTHLY SALES VOLUME & AVERAGE TICKET			
Each applicant certifies that the below average ticket size and monthly sales volume is accurate and acknowledges that any significant variance from this information could result in dwithheld settlement of funds and/or assessment of additional fees.	lelayed or		
Monthly Sales Volume: Average Ticket Size:	Average Ticket Size: Visa/MasterCard/Discover Network		
Visa/MasterCard/Discover Network Visa/MasterCard/Discover Network	Average Ticket Size: American Express		

Newtek 1807(ia)	PRICING PLAN AND PR	OCESSING CHARGE	ES	Page 2 of 4
☐ Tiered	☑ Interchange & Assessment Pass-T	hrough Enha	anced Recovery Reduced (E	ERR)
		Non-PIN DebitV/MC/D	V/MC/D Credit Card	American Express OptBlue®
Qualified Discount Rate		%	%	%
MID-Qualified Discount Rate		%	%	%
NON-Qualified Discount Rate		%	%	%
Discount/Additional Basis Points for Inter	change/ERR Pricing	0.40	%	0.40 %
Transaction Fee and Batch Fees (All Car	d Types)		\$ 0.45	
Transaction, so and batch, today, in car	- 1, p ,		0.43	
		<del></del>		
PIN Debit Access Fee	· · · · · · · · · · · · · · · · · · ·	t/Maintenance Fee V/ \$_0	/mo. Other Notes/ Requests:	
Flat Fee PIN Debit Pricing PIN Debit Transaction Fee		erican Express OptBlue <sup>©</sup> \$ hly Discount Fee	Other Notes/	
PIN Debit Pass Through Debit Network Fee	_	iscount .0:	2 % Requests:	
PIN Debit Additional Transaction Fee	\$/ea. Merchant	e 0	/mo. .95 /mo.	
PIN Debit Additional Basis Points		overage	.85 /mo.	
AVS Surcharge	\$ .05 ea. Regulator \$ 1.50 ea. Charge B.	y 1100000	.00 /ea.	
Voice Authorization Voice AVS	I ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' '		.00 /ea.	
American Express OptBlue® Fee Surcharge	ACH Pote		.00 /ea.	
Non Bankcard Transaction Fee	\$/ea.			
Gateway Transaction Fee	Ψ <u>σ.σσ</u> /6α.		-Through*	nation fee of \$295 may apply.
Gateway Monthly Fee	\$ 0 /mo. PCI Servi	ce Fee So. Compliance Fee POS \$ 19.	See Section	n A.3 of your Program Guide,
Wireless Transaction Fee	\$/ea.   FCINOI-1	· '	/ma "V/MG/D" r	efers to "Visa, MasterCard and
Wireless Monthly Fee TransArmor Solution Full Bundle Fee	Ψ		_/ (Flat Rate)	
TransArmor Solution PCI Only Fee	\$/ (Flat Rate)		*See Sch	edule A on
TransArmor Data Protection Fee	\$/ (Flat Rate)		1 490 0	
	EQUIPMENT II	NVENTORY		
Purchase Price Does Not Include Sales Tax Equipment Description	Quantity	Check One Per Line	θ.	
, authorize.net	1 Free Use Purcha		Existing Swap	Amount \$ 0.00
\ <u></u>		= :		
2	Free Use Purcha	se Rent Lease	Existing Swap	Amount \$
3	Free Use Purcha	se Rent Lease	Existing Swap	Amount \$
4	Free Use Purcha	se Rent Lease	Existing Swap	Amount \$
5	Free Use Purcha	se Rent Lease	Existing Swap	Amount \$
Notes: Setup Waived per T Har	kins/Monthly fees waived	per Beth Johnson		Amount \$ 0.00
	(CHECK ONE)		□Novt Dov	
SHIP EQUIPMENT TO:	(OLICOK ONE) A Gloring	3 Day 2 Day	Next Day	Saturday Delivery
✓ Merchant Location ☐ Agent Bank	Sales Office Other (Name):			_
Address:	City:	State: Zi	ip: Attn:	
FEES COLLECTED BY NEWTER			PROGRAMMIN	IG
	☐FDR Omaha	✓ Rep Install	∏Retail	☐Pin Debit
Application Fee: \$	FDR Nashville	☐NMSW Install	☐ ☐Restaurant	Lodging
Application Rush Fee: \$	, <u> </u>	<u> </u>	_	
Equipment: \$_0.00	FDR Buypass	Auto Close Time		Quick Serve
First & Last on Lease: \$	FDR Compass	✓ Internet Processing	Server	☐ IP/Digital Phone Lines
	TSYS (Vital)	Petroleum	□WIFI	Dial Access
Set-up Fee: \$		 ☐ Virtual Terminal Only	_	
Rental Deposit: \$				
Shipping: \$	Credit* ACH**	Other		
Total (does not include applicable sales tax) \$ 0.00				
Single Payment Three Equal Payme	*Info Required Below  **Deposit Account Will Be Used			
Langer aymon Lamee Equal Payme	STILE SUPPORT MODELIN THIS DE USEU			
	CREDIT CARD AU	THORIZATION		
REQUIRED ONLY FOR CREDIT CARD PAYM	ENTS	C. d. W. C.		
Credit Card Acct:		Expiration Date:		
Merchant Signature: x		D-t		
merenant alguature, A		Date:		

CARD TYPE	FEE NAME	RATE	DESCRIPTION
MasterCard	Digital Enablement Fee	0.01%	Applies to all Consumer Credit, Commercial and Signature Debit dollar volume for select cardholder card-not-present transactions.
MasterCard	Network Access Brand Usage Fee (NABU)	\$0.0195 per item	Applies to all U.S. authorized card transactions.
MasterCard	Cross Border Fee	0.60%	Applies to international transactions submitted in U.S. Dollars.
MasterCard	Acquirer Program Support Fee	0.85%	Applies to foreign cards used in the U.S.
MasterCard	Processing Integrity Fee	\$0.055 per item	Applies to full or partial authorizations that are not cleared or reversed in an appropriate time period.
MasterCard	Card Validation Code 2 Fee (CVC2)	\$0.0025 per item	Applies to all transactions that received a response value of M or N (match or no-match).
MasterCard	Address Verification Service (AVS) Acquirer Access Fee	\$0.01 per item	Applies to each card present and card not present authorization with AVS submitted into the network.
MasterCard	License Fee	0.0061%	Applies to gross sales volume for MasterCard Credit and Signature (non-PIN) Debit transactions.
MasterCard	Kilobyte Fee	\$0.0035	Applies to each authorization transaction submitted to MasterCard's network for settlement.
MasterCard	Global Wholesale Travel Transaction Program B2B Acquirer Fee	1.57%	Applies to all qualifying MasterCard B2B card-not-present transactions processed on a new MasterCard Virtual Purchasing card.
Visa	International Acquiring Fee	0.45%	Applies to foreign cards used in the U.S.
Visa	Misuse of Authorization System Fee	\$0.045 per item	Applies to each approved or partially approved authorization transaction that cannot be matched to a clearing transaction or authorization reversal.
Visa	Zero Floor Limit Fee	\$0.10 per item	Fee for any Visa settled transaction that cannot be matched to a previous approved authorization. This includes transactions conducted at limited amount terminals without authorizations.
Visa	U.S. Transaction Integrity Fee (TIF)	\$0.10 per item	This fee is assessed on every check card, prepaid card, or signature debit card transaction that fails to request or meet Custom Payment Service qualifications.
Visa	Acquirer ISA (International Service Assessment) Fee	0.80%	Assessed on international card transactions acquired in the U.S.
Visa	Fixed Acquirer Network Fee	Varies	Based on several factors like the number of merchant locations, the processing volume, the type of merchant, and the acceptance method. See www.thesba.com/visafanf/ for details on this fee.
Visa	File Transmission Fee	\$0.0018 per item	This fee will be charged on all incoming and outgoing Visa transactions.
Visa	Acquirer Data Processing Fee - Debit	\$0.0155 per item	Per authorization fee for U.S. acquired Visa check cards or prepaid cards.
Visa	Acquirer Data Processing Fee – Credit	\$0.0195 per item	Per authorization fee for U.S. acquired Visa credit cards.
Discover	International Service Fee	0.80%	Applies to non-US cards used in the U.S. (primarily Diners Club).
Discover	Data Usage Charge	\$0.0195 per item	Applies to all Discover transactions.
Discover	Full Acquiring - Network Authorization Fee	\$0.0025 per item	Applies to all Discover transactions.
Discover	International Processing Fee	0.50%	Applies when card is used outside the cardholder's country.
American Express OptBlue®	Network Fee	0.15%	Applies to all transactions for American Express OptBlue®.

Newtek is a Registered ISO of Wells Fargo Bank, N.A., Walnut Creek, CA.

PLEASE ATTACH PHOTOS "IF REQUIRED"	SITE SU		Пу	Page 4 of 4
<ol> <li>Is the Merchant's DBA name displayed at the If no, please explain:</li> </ol>	facility (exterior signage) and does it match the app	plication?	Yes	□No
<ol> <li>Does the address match that of the application</li> <li>Type of Location: Shopping Center / Re</li> </ol>	etail / Restaurant	Residence □Shows/Conventions □Othe	Yes	□No
Does Merchant □Own □Lease     Is Merchant located within another Merchant     If Yes, name of the other Merchant:	□Other:		Yes	□No
Is the Merchant's telephone number and add	ress verifiable? (i.e. Yellow Pages)	· · · · · · · ·	Yes	No
7. Is the business currently operating? If no, exp			Yes	No
<ol><li>Does the merchant have appropriate and suf and average ticket? If no, please explain:</li></ol>	ficient equipment and inventory consistent with the I	type of business and projected sales volume	Yes	No
9. What are the sales and return policies? Are the	hey displayed, written, and available to the consume	ers? (i.e., "All Sales Final")	Yes	No
10. No. of employees:				
11. Previous Processor:	and I personally recommend this merchant applica	b. Reason for Leaving:		
Site Survey was conducted	and r personally recommend this merchant applica	tion pased on the site inspection		
	N.Vacalopoulos	X		Date
	Representative Name Printed	Representative's Signature		
Newtek 1807(ia)	AUTHORIZED SIGN	ER FOR BUSINESS		
Merchant certifies that all information set forth in this Confirmation Page, which is part of this Merchant Pr- and/or agents may use automatic telephone dialing s message in the event that Merchant is unable to be r contacted Merchant for solicitation purposes. Merchant	ocessing Application, and by this reference incorpor- systems to contact Merchant at the telephone numb- eached, even if the number provided is a cellular or	ated herein. Merchant acknowledges and agrees tha er(s) Merchant has provided in this Merchant Proces wireless number or if Merchant has previously regis	at we, our Affiliates and our thir ssing Application and/or may le tered on a Do Not Call list or re	d party subcontractors ave a detailed voice equested not to be
Merchant further agrees that Merchant will not accep stated in the Transaction Information section above,			on is approved based upon cor	ntrary information
By signing below, each of the undersigned authorize consumer reporting agency and other sources, include permitted by law. If the Application is approved, each information from other sources, including bank refere such information amongst each other. Each of the urinancial information to us, our Affiliates and our third amongst each other the information contained in this reporting agencies for any purpose permitted by law.  As part of our approval, processing services, continui mated electronic computer security screening, by us	sling bank references, personal and business consu- of the undersigned also authorizes us, our Affillates noes, in connection with the review, maintenance, undersigned furthermore agrees that all references, in party subcontractors and/or agents. Each of the un- Merchant Processing Application and Agreement and It is our policy to obtain certain information in order and fraud prevention and account review processes,	mer reports and other information and to disclose su s and our third party subcontractors and/or agents to updating, renewal or extension of the Agreement or for including banks and consumer reporting agencies, madersigned authorizes us, our Affiliates and our third and any information received subsequent thereto from to verify your identity while processing your account to verify your identity while processing your account	ch information amongst each or obtain subsequent consumer or any other purpose permitted ay release any and all persona party subcontractors and/or ag n all references, including bank application.	other for any purpose reports and other I by law and disclose I and business credit ents to provide is and consumer
Merchant authorizes Newtek and Bank and their affil	lates to debit Merchant designated bank account via	a Automated Clearing House (ACH) for costs associa	ated with equipment hard ware	, software and shipping.
You further acknowledge and agree that you will not u U.S.C. Section 5361 et seq, as may be amended fror Foreign Assets Control (OFAC).				
Merchant certifies, under penalties of perjury, that the Application and Agreement. This Merchant Processin				
Merchant Owner/Officer Signature; X		Title: X	Date:	
			1	
Merchant Owner/Officer Signature: <u>X</u>		Title: X	Date:	<del></del>
FOR ALL CORPORATIONS - Corporate Reso	lution			
The indicated officer identified above has the	authorization to execute the Merchant Processing	Agreement with Bank on behalf of the herewithin na	med corporation.	
Secretary of the Board: X		Date:	-	
Personal Guarantee: In exchange for Newtek and Nagreement, the undersigned unconditionally and irremodified from time to time, whether before or after tewalves notice of default by Merchant and agrees to ir first proceed against Merchant to enforce any remedy understands that this is a Personal Guaranty of paym	rocably guarantees the full payment and performan rmination or expiration of such agreements and whe ndemnify the Guaranteed Parties for any and all am r before proceeding against the undersigned. This is	ce of Merchant's obligations under the foregoing agrether or not the undersigned has received notice of a ounts due from Merchant under the foregoing agreers s a continuing personal guaranty and shall not be dis	eements, as applicable, as the iny amendment of such agreer ments. The Guaranteed Partie scharged or affected for any re	y now exist or as nents. The undersigned s shall not be required to ason. The undersigned
Guarantor: X	Printed Name: X	·	Date:	
Co-Guarantor: X	Printed Name: X		Date:	
Accepted By Universal Processing Services of Wisconsin, LLC D Signature: X	BA Newtek Merchant Solutions	Wells Fargo Bank, N.A.(a member of Visa USA, Inc. and Mast Signature: X	terCard International, Inc.), 1200 Monte	
Title: X		Title: X	Date: =	



## PERSONAL GUARANTEE WAIVER FORM

Business Name:
Reason for waiving the personal guarantee:
Corporate owned / incorporated? Yes  No
Corporate Name:
* Articles of Incorporation MUST be supplied *  * Must be in business two years or more and two years business financials MUST be supplied *
Non-profit business? Yes No
Non-profit business type:
* Proof of non-profit status MUST be supplied *
If other reason please give a brief description:
*** All requests for waiving the personal guarantee are subject to approval ***
Merchant Name:
Merchant Signature:
Date:

If you do not wish to have the PCI Protection Plan extended to cover the merchant account(s) you have with Newtek Electronic Payment Processing, you will need to sign this opt out-form below and email it to service@newtekbusinessservices.com or fax it to (866) 429-5294.

This form must be received by us no later than the 20th of the current month to avoid enrollment. If received after the 20th of the current month, you agree to be billed accordingly for the current month, and will be excluded from the program the following month.

I decline to have the PCI Protection Plan extended to cover the merchant account(s) that my business has with Newtek Electronic Payment Processing. I understand that under the terms of my merchant agreement with Newtek Electronic Payment Processing, that I am responsible for all expenses, fines, assessments, and penalties that arise in the event that a data breach is suspected or occurs at one or more of my merchant accounts(s). Further, I understand and agree that the PCI Protection Plan will not be available to me to help pay any of the above mentioned expenses, fines, assessments, and penalties in the event of a suspected or actual breach of one or more of my merchant locations. I hereby certify that I am authorized to sign on behalf of my company, partnership, etc.

MID #
Print the name of your business
Signature
Today's date
Rilling Address